

Product Conditions Wagon Loads Export

Transport order

Transport orders shall be placed with Green Cargo's Customer Service in accordance with prevailing agreement by 09:00 hours on the working day (Mondays to Fridays which are not Public Holidays) prior to transport. In the event that Green Cargo shall supply empty wagon(s) the order shall be placed by 09:00 hours on the working day prior to the day on which you wish to commence loading the wagon. The order shall be written or electronic (e.g. via EDI). Written orders shall follow Customer Service's form for ordering of carriage which is available at www.greencargo.com under "Kundservice". Electronic orders shall be supplied in the agreed format.

Each transport order shall contain the following information:

- Orderer
- Orderer's contact person, with telephone, fax or e-mail address
- Requested collection date or delivery date for loaded wagons
- Number of wagons and wagon group type/wagon type
- For unit loads: number of units by unit type, i.e. container/swop body/trailer
- Goods type number and goods category
- For dangerous goods - goods declaration as per RID
- Gross weight of the goods in kilograms. For unit loads, tare and weight of the goods. For return of empty units, the empty unit's weight shall be the equivalent of the gross weight of the goods.
- Agreement number
- Freight Payment Instructions
- Departure station
- Destination station
- Name and customer number of the consignor
- Name and customer number of the consignee
- Options, additions
- Authorisation number for exceptional consignment, when required
- Route

The time at which the order is placed shall be decisive with regard to the prioritisation of allocation of space in trains and availability of empty wagons.

Green Cargo shall confirm orders by sending an order confirmation to the orderer, and/or other party designated in the contract, within one hour of receipt of the order. The order confirmation shall contain the following information:

- Order number
- Number of wagons
- Departure and destination stations
- Consigning and receiving customer

- Estimated date and time at which the empty wagon will be available
- Date and time when the wagon shall be ready for collection from the consignor
- Date and time by which transport documents shall have been made available to Green Cargo

Transport Documents

Transport documents shall be made available to Green Cargo at the latest by the time stipulated in the order confirmation. Transport documents shall contain details as per the transport order, plus wagon ID and weight. Transport documents shall be supplied in writing or electronically (e.g. via EDI). Transport documents in writing shall be in accordance with CIM consignment note or underlying consignment note data in the form available at www.greencargo.com under "Kundservice". Electronic consignment notes shall be supplied in the agreed format.

Transports **from Sweden to Norway** require transit documentation and export declaration. Valid supporting documentation shall be made available to Green Cargo's Customs Department not later than 14:00 hours on the day on which it is planned that the wagon carrying the goods should leave Sweden unless other agreements have been concluded. A copy of the export invoice is regarded as supporting documentation for the transit document and export declaration. Customers which issue their own export declaration shall provide an export invoice and copy of the export declaration as well as the Customs reference number. In the event that Green Cargo carries out the export declaration the customer shall provide an export invoice as supporting documentation.

Transports **from Norway to continental Europe** require transit documents. Valid supporting documentation shall be made available to Green Cargo's Customs Department not later than 14:00 hours on the day on which it is planned that the wagon carrying the goods shall leave Sweden unless other agreements have been concluded. A copy of the export invoice is regarded as supporting documentation for the transit document.

Green Cargo's Customs Department will invoice the customer for services rendered according to the prevailing prices. Lack of or defects in supporting documentation will result in the transport not being carried out as planned.

The scope of the transport

Green Cargo undertakes to carry out on behalf of the Customer the transport of one or more railway wagons from a consignor to a consignee. The charge for this service includes transport between the departure and destination points specified in the Price and Product Annexe and, unless otherwise specified in the Production Annexe, one shunting of a wagon from respectively to the departure respectively the destination track or siding.

In the event of changes in Green Cargo's production network which effect the Customer e.g. reduction of frequency of traffic or discontinuation of traffic to a specific destination, Green Cargo shall inform the Customer of the change, in writing, not less than a month before the change is executed.

Disposition of wagon(s) for loading and unloading

The following shall apply for wagons supplied by Green Cargo:

The consignor is allowed a loading time of 8 hours. Time shall be counted during the period 07:00-17:00 hours on working days from the moment the wagon is put at the disposal of the consignor. For further information see Green Cargo General Terms and Conditions for Carriage of Goods by Rail which can be found at www.greencargo.com under Customer Support. The consignee is allowed an unloading time as per the prevailing regulations of the assigned supplier. Should the Customer need further disposition time this can be offered as an additional service.

In the case of wagons provided by Green Cargo the Customer shall, when the wagon has been unloaded, issue a report in accordance with the assigned supplier's conditions valid at that time.

The disposition time and unloading notification for wagon(s) supplied by a wagon keeper other than Green Cargo will be in accordance with the Customer's agreement with the respective wagon keeper.

Cancellation and changes to Transport Order

Cancellation of or changes to transport orders shall be submitted to Green Cargo Customer Service. Cancellation of confirmed orders later than 10:00 hours on the working day prior to the transport day or the day on which the empty wagon is made available will be liable to charges as specified in the document "Tilläggsavgifter i godstransport på järnväg" (Surcharges at freight by rail) which is available at www.greencargo.com under "Kundservice".

Loading Instructions

To ensure operational safety, at the same time creating good conditions for a high quality of transport, the consignor shall be responsible for the loading and securing of goods according to currently valid legislation, ordinances and loading regulations. Loading Regulations are available at www.greencargo.com under "Kundservice". Further advice with regard to loading may be obtained from the Green Cargo Customer Service or the sales person responsible for the Agreement. Green Cargo undertakes to inform the Customer in writing about any changes to the Loading Regulations during the contract period.

Sealing

Should a wagon arrive at the Swedish frontier with destination to or transit through a non-EU country, Green Cargo will not be able to further forward the wagon if it is not sealed.

An unsealed wagon will imply for the Customer delay of the transport and for Green Cargo additional sorting and sealing of the wagon, as well as supplementary freight documentation. Green Cargo will subsequently invoice any additional costs incurred and possible wagon standstill costs.

Notification

Green Cargo will notify, unless the Customer has in writing declined notification, the estimated time at which empty wagons will be made available. The notification will be sent to the person designated in the Production Annexe as the notification recipient. Notification to additional recipients can be offered as an additional service.

Discrepancy reports

Green Cargo will inform the Customer, unless such notification has been declined in writing, in the event that the time for a wagon to be made available for loading at the departure station is estimated to be exceeded by more than one hour. The notification will be sent to the person designated in the Production Annexe as discrepancy notification recipient. Discrepancy reports to extra recipients can be offered as an additional service. Discrepancy reports will be sent out between 07:00 and 17:00 hours on working days and will contain a new estimated time for availability of the empty wagon(s). All other discrepancy report will be made in accordance with CIM standard.

Where carriage to the departure station has been agreed

The agreed price includes transport from an agreed collection address to the agreed departure station as well as reloading from road transport to railway wagon. The consignor is responsible for loading and securing goods in the road transport in accordance with Vägverkets Publikation 1999:74 "Säkring av last" which can be found at www.yrkestrafiken.se. The price includes one hour of disposition for loading. Collection will be carried out between 07:00 and 17:00 hours on working days, unless otherwise agreed. In the event of variance from conditions specified in the Agreement a charge will be made in accordance with the document "Tilläggsavgifter i godstransport på järnväg" (Surcharges at freight by rail) which is available at www.greencargo.com under "Kundservice".